



The North End Community Health Centre (NECHC) delivers a proven model of care that integrates health and housing to address the social determinants of health, helping people experiencing homelessness, poverty, and marginalization remain safely housed and healthy. This approach provides a lower-cost, community-based alternative to emergency and acute care services.



200+
PEOPLE

supported through housing and wraparound services

100+
PEOPLE

transitioned out of homelessness



89.9%

of permanent supported housing for high acuity tenants in the province is managed by the NECHC



For each person we house, based on publicly available data, our supports save the system between \$75,000 and \$114,000 by diverting crises management away from hospitals and incarceration facilities.



38,945

VISITS
providing primary care and community health services

4,157

UNIQUE PRIMARY CARE PATIENTS
from across our community



6,558

MOSH clinic/outreach visits



Our services provide a cost-effective alternative to emergency department (ED) visits, averaging approximately \$160 per service compared with an estimated up to \$2,000 per ED visit.

NECHC serves communities across the Halifax Regional Municipality through programs including Mobile Outreach Street Health (MOSH), Supported Housing, Community Health and Dental Clinics, the Managed Alcohol Program (MAP), Safer Supply, and Pause Mental Health.

81% of our community identifies having complex **social needs**

49% reported food insecurity





HOUSING

NECHC supports more than 200 people through housing and wraparound services.

- 9 housing properties owned across Halifax and Dartmouth
- 103 units managed
- 60 tenants housed at the Overlook, a harm reduction, peer-supported housing project
- 38 tenants housed at Ozanam Place, a supported housing project for individuals 50+ who experience complex and/or chronic health conditions and have had lengthy experiences of homelessness



HEALTH

3,462
patients accessed care **more than once** during the year

292
Patients required intensive support with **25+ visits** during the year

9.4
average visits per patient

3,858
visits in **October** making it the busiest month

TOTAL OF 98 SERVICE TYPES & PROGRAMS
Over **70 professionals and staff** comprised of over **15 professions** coordinating care to deliver **person-centered care**



FOOD SUPPORT THAT NOURISHES OUR COMMUNITY

With available funding, we delivered on average:

- 200 frozen meals per week
- 20 breakfasts per day
- 50 sandwiches per day

Estimated \$180,000 annually in fundraised food support.



INTEGRATING MENTAL HEALTH & ADDICTIONS INTO PRIMARY CARE

- People experiencing homelessness are **more likely to suffer from mental health conditions.**
- **While we have integrated primary care, addictions, psychiatry, outreach and harm reduction services, demand continues to exceed capacity, as shown by a six-month mental health wait time and a Safer Supply Program waitlist of more than 150 people.**

NECHC is a full-service Community Health Care Centre supporting those experiencing homelessness and poverty including African Nova Scotians, Indigenous people and the 2STGD++ community.

