



Supportive Housing Worker – 1.0 FTE Internal and External Opportunity

Position:	Housing Support Worker (<i>Unionized position under NSGEU Local 102</i>)
Reports to:	Manager of Brunswick Street
Location:	2445 Brunswick Street
Hourly Pay Scale:	\$24.43 + benefits
Work term:	Up-to 1 year term
Hours:	37.5 hrs./ week, schedule to be determined by the manager
Deadline:	June 24 th , 2025

About NECHC

The North End Community Health Centre (NECHC) was established in 1971 in response to an absence of primary health care and other health services in Halifax's North End. Located on Gottingen Street, we are in the heart of a unique and culturally diverse community. Today, governed by the North End Community Health Association, the NECHC is viewed by area residents as a "beacon of hope" in the community. Much more than a Primary Care Clinic, the NECHC has expanded in response to unmet needs of community members and is highly valued by its patients and clients and their families. NECHC provides services to those living on the margins of society, through MOSH, Housing First and a wide range of community outreach initiatives.

Vision

Strong community - healthy people.

Mission

We support health and well-being in our community through quality primary health care, education and advocacy in an environment in which people are treated with respect and dignity and there is equitable access to services and programs.

Values

Respect. Community. Compassion. Excellence. Innovation



Diversity, Equity and Inclusion Commitment

The North End Community Health Centre is committed to being an inclusive organization. We are working to ensure our organization represents the diverse people and communities we serve. Our position postings encourage members from the following communities to apply:

- 2SLGBTQIA++
- African Nova Scotian and/or people of African Descent
- Indigenous
- People with disabilities
- Language minorities
- People of Color and/or racially visible minorities
- Immigrant and refugee
- Connected to the North End of Halifax

In order to self-declare inclusion in equity groups please complete the self-declaration screening question as a part of your application at nechc.easyapply.co or indicate in with your resume and cover letter. Your declaration of membership in any of these equity groups will remain confidential.

Job Purpose:

Supportive Housing Worker are accountable for delivering services to tenants to support their health and well-being, as well as their tenancies, as residents of Brunswick Street, including:

- Delivering 'on-demand' supports and programs following a 'housing first' philosophy as part of a collaborative team.
- Following prescribed policies and procedures associated with the housing program.
- Supporting participants through a person-centered approach

Supportive Housing Workers will work with an interdisciplinary team to support participants of Brunswick Street – a supported housing program for senior to age in place with wrap-around supports. The interdisciplinary team provides 24/7 support to tenants around life skills and health and wellness to ensure participants can effectively manage their tenancy and lives.

Education and Experience:

- Two (2) years' experience working in a community setting
- Formal education in social or health fields, addictions or community work, or Human Services Diploma are an asset but not a requirement



- Lived and/or living experiences of homelessness, mental health and substance misuse an asset
- Demonstrated experience working with populations impacted by substance use and mental health challenges, homelessness and/or barriers to stable housing

Position Responsibilities:

This position will require flexibility, time management, strong communication, and good boundaries to achieve the following responsibilities:

- Communicating and collaborating with the multidisciplinary team at Brunswick Street (that includes registered nurses, occupational therapists, social workers, personal care workers, and others) to ensure high quality of care and support.
- Recognizing, analyzing and responding to potential emergency situations
- Assisting with conflict and crisis de-escalation as needed.
- Promoting positive client choices about activities of daily living (cooking, cleaning, laundry) and support positive client choices by providing guidance and assistance where appropriate.
- Encouraging and supporting tenants in achieving housing and life stability; model communication skills, appropriate boundaries and healthy living choices. Promoting positive and inclusive tenant-staff relations.
- Supporting tenant inclusion within Brunswick Street Supported Housing community, and the community at large
- Supporting participants with move-in and move-out processes to ensure smooth transitions
- Supporting tenants to maintain their residencies, including but not limited to; directly assisting with room de-cluttering
- Completing data collection and maintaining reports (such as statistics, logbooks, participant harm reduction plans) as well as Incident Reports for follow-up/debriefing
- Coordinating maintenance related requests with the Property Management team
- Providing direct assistance to participants preparing for pest control (i.e., bed bugs) or maintenance activities
- Assisting with minor repairs and maintenance (such as changing light bulbs) as required
- Maintaining clean and orderly work environment

Professional Knowledge, Skills and Abilities

- Strong understanding of harm reduction principles and the social determinants of health
- Strong understanding of the principles of housing first
- Commitment to anti-Black, anti-Indigenous racism and Trans inclusivity
- Trauma-informed approach to care and support



- Understanding of the current and historic North End Halifax community
- Strong skills related to adaptability, time management, problem solving, judgement, communication, interpersonal relations, and boundary management

Physical Requirements and Work Environment

- Requires bending and carrying heavy objects (25lbs)
- Lifting, stacking, and organizing heavy objects (25lbs)
- Working in various environmental conditions (weather, varied community settings)
- Constant interaction with vulnerable people, some aggressive or verbally abusive

Judgement and Initiative:

- Committed to contributing to a team environment that strives for inclusive practices/approaches.
- Committed to working with a harm reduction approach/lens.
- Able to work with minimal supervision.
- Insightful to abilities and contribution to teams and impact on others.
- Committed to lifelong learning and professional development.
- Ability to learn from mistakes.
- Adhere to policies and procedures.

How to Apply

Those interested in applying for this position should send their cover letter and resume to **nehc.easyapply.co**

We thank all applicants for their interest, only those selected for an interview will be contacted.

For any additional information please reach out to employment@nehc.com.