



North End
**COMMUNITY
HEALTH CENTRE**

ANNUAL REPORT

2022/23

COMMUNITY

Part of what makes the North End Community Health Centre unique is our ability to offer wrap around services. From primary health and dental care to housing, harm reduction services, food programming and in turn, advocacy. When someone comes through our doors for one service we have the ability to identify their needs and connect them with our other services as required.

Whether it be, chatting with our community outreach coordinator, engaging with staff at a community BBQ, or walking in advocacy marches, staff at NECHC stay connected. We have many avenues to ensure we reach our community and stay connected. We want to give our community a voice.

Through our Health is Wealth project, we were able to bring community members together to identify gaps in Halifax's North End. As one, they recognized a need for accessible exercise equipment. Now, the equipment is installed in a nearby park and community members can access it at their leisure.

We also recognize that food is a key need in the community. Through our partnership with Upward Mobility Kitchens East, we now offer fresh nutritious food to shelters, our clients and through our outreach programs.

4 Outreach Vehicles

2400L In milk tickets distributed

794 Good Food Boxes



HEALTH

PRIMARY CARE BY NUMBERS

11,707 Total # of patients

\$37,800 Food

873 Dental patients

60 Pantry program families

4 Outreach vehicles

100 Safer Supply participants

585 Walk-in appointments



NECHC STAFF BY NUMBERS

3 Occupational Therapists

2 Peer Housing Support Workers

5 Nurse Practitioners

1 Dietitian

18 Registered Nurses

32 Harm Reduction Housing Workers

3 Case Managers

1 Safer Supply Support Worker

3 Health Case Managers

1 DEI Advisor

3 Intensive Case Managers

3 Mental Health Clinicians

9 Physicians

1 Indigenous Cultural Support Coordinator

1 End of Life Care Coordinator

1 Dental Assistant

2 Social Workers

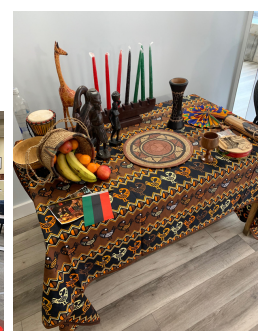
1 Dental Hygienist

48 Support staff

DIVERSITY

Being an organization that strives to be inclusive on all levels is an ongoing process, requiring collective work and patience. We are happy to be able to say that while there is still much to do, NECHC has taken clear steps this year towards developing a fuller DEI and anti-racism framework, including:

- Having a full-time DEI Advisor working at NECHC
- Creating three new Health Caucuses to advise Management:
 - Black Health Caucus
 - Indigenous Health Caucus
 - 2STGD+ Health Caucus
- Working towards launching an updated respectful workplace policy
- Teams working to create land acknowledgements and anti-racism statements



HOUSING

Our housing programs are for individuals who face multiple barriers to housing and need support through the lenses of trauma informed care, cultural safety, and harm reduction. We prioritize creating housing and/or housing support that meets the needs of the specific communities who experience homelessness – specifically focusing on the African Nova Scotian, Indigenous, and Trans and gender diverse communities. Through our experience with the creation and operation of the Housing First program, and the access to various health care supports the NECHC Clinic, MOSH and MAP (Managed Alcohol Program) bring to the table, we have the expertise to focus our efforts on members who face multiple barriers. This means we also have projects that focus on folks who experience homelessness with complex health care needs, and struggles with substances and mental health (also known as ‘high acuity’). As such, we do not offer housing and support to everyone experiencing homelessness. We focus on supporting individuals from the communities we know, who struggle with complex issues that we understand.

14
locations

184
Individual
units

THE OVERLOOK

The Overlook is a ground-breaking harm reduction, peer supported housing project, offered in collaboration with the property owner/manager, the Affordable Housing Association of Nova Scotia (AHANS), that fully opened its doors in January 2023.

We have continued to move in folks at the Overlook who sign a lease, pay rent and have their own keys, are covered by tenants rights, and have their own place to call home. Currently we have 49 tenants.

35%
Indigenous

17%
Black

8%
Gender
Diverse

45%
Women

THANK YOU

WE COULDN'T DO IT WITHOUT YOU

Ambassatours

Bank of Nova Scotia

Believe Co (Revolve)

Bell

Boyne Clarke

Brokerlink

CBRE

Citadel Investment Group

Crombie

Dalhousie Faculty of Dentistry

Doctors NS

Dora Construction

KPMG

Margaret Casey

McInnes Cooper

NSLC

Ocean Contractors

Parkwood Homecare

PPG Architectural Coatings

RBC

Steele Auto Group

TD Commercial Banking

Ultramar (Parkland Fuel Corporation)



Emera Hygiene Drive



Henry Schein



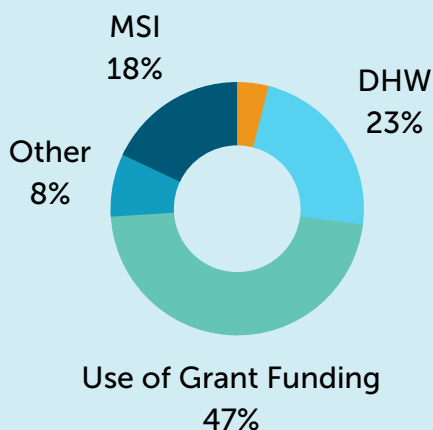
Dental Blitzten



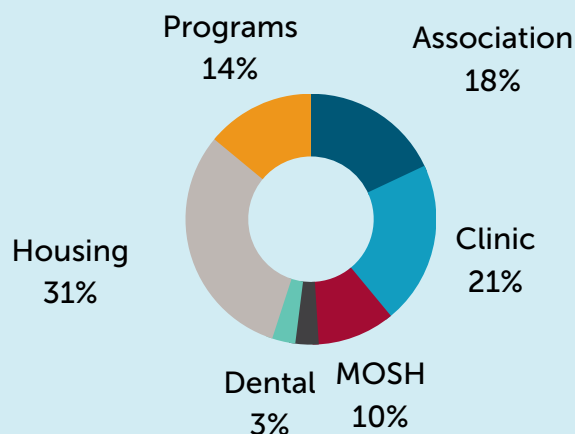
Parkwood Home Care

FINANCIALS

REVENUES



EXPENSES BY DEPARTMENT/PROGRAM



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